

SECURE RITE SECURITY cc



SECURE RITE

VISION, MISSION, VALUES



CORPORATE MEMBER

VISION STATEMENT:

SECURE RITE resolves to be the preferred supplier of industry-leading security services in the Helderberg.

MISSION STATEMENT:

SECURE RITE's portfolio of security services effectively protects people and their assets in the Helderberg

VALUE STATEMENTS:

1. Not only do we operate to the standards laid out by SAIDSA and the Insurance Industry, but our goal is to exceed these guideline expectations.
2. We have internalised our definition of effectiveness, and that is to be: prompt, efficient and above all excellent in everything we do in rendering our portfolio of security services to our community of clients.
3. Our clients will be serviced by qualified and experienced staff, which are prepared to walk that extra mile to uphold our standard of excellence in everything we do.
4. We understand, and are sensitive to the Shock, Trauma, Grudge and Anxiety which so often goes hand in hand with acquirement of Security Services. We will seek to comprehend the unique needs of our family of clients, and no member will become: *just a number*.
5. We believe that by getting the basics right is the path to achieve our vision.
6. A chain is only as strong as its weakest link. We therefore will only use equipment and suppliers meeting our equally high demand for quality products and services. Every client's requirements will be thoroughly assessed, and only the most appropriate solution proposed. We value a sustained relationship with our customers, which is not attainable by simply selling goods and services.
7. We won't offer any services that don't add value for our treasured clients.

8. Our community provides the resources for our business, and giving back to the community is our way of sustaining it all.
9. We will each play our part in producing a stable, healthy, positive working environment, with room for growth for every employee.
10. We do what we promise.

CODE OF CONDUCT

The Code of Conduct we observe, apply both to clients as well as colleagues:

1. We own our own attitudes.
2. We take responsibility for our own actions.
3. We are responsible and loyal toward the employer, our colleagues, and our clients.
4. We are dedicated and pro-active and always use initiative, attention to detail, and diligence.
5. The output of our work is measurable and rewardable.
6. Communication is king and we do not operate on assumptions.
7. We are ethical and honest.
8. Mutual respect builds relationships, and nurtured through practicing patience and listening skills.
9. We have a passion for delivering a service to customers within this unique industry.
10. We are professional in the discharge of our duties, both in front of and behind the scenes.
11. We practice follow-through in every task.
12. We have a culture of planning and personal time management.

SLOGAN:

Security, families can bank on – Secure Rite